

NEWREZ CORRESPONDENT COISSUE TRANSACTION GUIDE

CORRESPONDENT	
Address of Website	<u>NewrezCorrespondent.com</u>
Customer Service (Consumers)	Newrez LLC 866-317-2347 – phone 866-467-1184 – fax www.Newrez.com
Final Doc Address	Indecomm Global Services 1427 Energy Park Drive Saint Paul, MN 55108 Mail Stop Code NR - 9915
Good-bye Letter / Servicer Address	Newrez LLC P O Box 10826 Greenville SC 29603-0826 Customer Service: 1-866-317-2347
MERS	Newrez = transfer to 1007544 (Servicer (TOS) / Investor (TOB) 1. Registration of loans with MOM security instrument on the MERS System must occur at time of delivery to Newrez. 2. Transfer of Beneficiary (TOB) to Newrez must be completed on the MERS System within 24 hours after Newrez purchase date. 3. Transfer of Servicing (TOS) to Newrez must be completed on the MERS System within 24 hours after Newrez purchase date. Clients should be using the Newrez MERS Org ID of 1007544 for Servicer and an interim MERS Org ID 1017504 for Sub-Servicer. After June 1, 2024, you do not need to include the sub-servicer portion
Payment Address (Regular Mail Lockbox for Customer Use)	Newrez LLC P.O. Box 650840 Dallas, TX 75265-0840
Payment Address (Misdirected Payments and Principal Curtailments for Lender use only)	Shellpoint Mortgage Servicing Attn: Payment Processing 75 Beattie Place Suite LL202 Greenville SC 29601 All check remittances to this address require you to add Newrez 9 digit loan number to the front of your check. That loan number is reflected on your purchase advice.

Newrez Customer Online Account Login

Customer Account Login

Customer needs to obtain servicing loan # prior to creating an online account. It is contained in the Welcome Letter or first monthly statement. Once created, customer has access to loan information and can setup account for ACH payments.