

# Servicing Marketplace Servicing Transfer Instructions for Newrez (Quick Launch)

Last update: February 2024



# **Table of Contents**

| Overview  | 3  |
|---|----|
| Assignments   | 4  |
| Delivery/Settlement Errors & the Reconciliation Process | 4  |
| Escrow Balances   | 5  |
| Escrows   | 5  |
| Final Documents   | 5  |
| Good-Bye Letter   | 5  |
| Other General Borrower Good-Bye Information             | 7  |
| Insurance Coverages & Requirements                      | 7  |
| IRS 1098 Reporting Requirements                         | 8  |
| Late & Incorrect File Delivery to the Servicer          | 8  |
| Loan Sale Notification Letters                          | 9  |
| MERS  | 9  |
| Net Funding   | 9  |
| Notice Address for Servicer                             | 10 |
| Outstanding Documents/Critical Documents                | 10 |
| SRP Reimbursement to the Servicer                       | 10 |
| Seller's Financial Information                          | 11 |
| Servicing File Delivery                                 | 12 |
| Servicer Call Trees                                     | 13 |
| Appendix: SMP Delivery Instructions and Documents       | 15 |
| SMP Document Checklist                                  | 15 |
| SMP Document Checklist                                  | 15 |
| Servicer's Packaging Instructions                       | 19 |
| SMP Final Document Checklist                            | 20 |
| SMP Final Document Coversheet or Checklist              | 21 |
| Seller Payment/Refund Transmittal                       | 22 |
| Seller Payment/Refund Transmittal                       | 22 |
| Borrower Mailing/Billing Address Certification          | 23 |



## **Overview**

Servicing Marketplace® (SMP) provides sellers the ability to commit and simultaneously sell mortgage loans ("loans") to Fannie Mae and the mortgage servicing rights (MSR) to a servicing buyer.

Servicing Marketplace's Quick Launch option enables sellers to quickly and easily onboard and start making servicing-released transactions. New lenders are automatically paired with three servicers, leverage the <u>standard Purchase and Sale Agreement in the Selling Guide</u> (the "Purchase and Sale Agreement") to eliminate contract negotiations, and use the Easy Transfer feature for transferring loan documents. The Easy Transfer feature, which leverages the third-party, web-based file transfer application, Box, enables sellers to securely transfer loan documents to participating servicing buyers in one centralized place.

The terms of the Purchase and Sale Agreement shall govern all sales of servicing rights between both parties when using SMP unless a separate Purchase and Sale Agreement is negotiated between the seller and servicer. All terms that are used in these Servicing Marketplace Transfer Instructions, which are not defined herein, shall have meaning set forth either in the Purchase and Sale Agreement or the Guides, as applicable.

Once a mortgage loan is delivered to Fannie Mae for which servicing rights have been sold through SMP, all edits are cleared, and the applicable mortgage note has been received and certified by the applicable document custodian, Fannie Mae will settle that mortgage loan. The calculation of all funds required to purchase the mortgage loan and the SRP will be conducted and such funds disbursed in accordance with the terms and conditions of the Guides.

The settlement of the mortgage loan (the purchase date) triggers the delivery timeline to the servicer. The seller must deliver all sales process delivery documentation to the servicer as reflected on the SMP Document Checklist not more than 3 business days after the purchase date. Sellers must use the Easy Transfer option to transmit documents to servicing buyers who leverage this feature. Please see the section below entitled "Late & Incorrect File Delivery to the Servicer and the Impacts" for additional information.

When selling MSRs through SMP, it is the seller's responsibility to adhere to these instructions, including servicer-specific requirements.

The seller and the servicer each acknowledge and agree that electronic signatures and electronic records are permitted hereunder to the same extent they are permitted in the Guides. Other than the mortgage note, copies of documents that have been signed or recorded electronically are to be considered "originals" for all purposes of the Guides.

The following sections, set forth below in alphabetical order, cover specific topics related to SMP. There are several documents that are highlighted throughout, which are located at the end of this document. They include:

- SMP Document Checklist
- Servicer Packaging Procedures
- Final Document Checklist
- Seller Payment/Refund Transmittal
- Borrower Mailing/Billing Address Certification



# **Assignments**

If applicable, the servicer must receive the original recorded assignment of the mortgage. The delivery file must include a copy of the assignment sent for recording. The original recorded assignment together with the **SMP Final Document Checklist** must be forwarded to the Servicer's Final Recorded Documents Division detailed in the section titled, "Final Documents". See the table below for servicer specific assignment language:

|   | Newrez LLC   |
|---|--|
| Servicer name for the assignment (do not use abbreviations other than as permitted by the Servicer) | Newrez LLC   |
| State of Incorporation  | Delaware   |
| County of Incorporation   | N/A  |
| Servicing Address   | 75 Beattie Place Suite 300<br>Greenville SC 29601e |
| Optional address to be included in assignment endorsement   | 601 Office Center Drive, Fort Washington PA 19034  |
| Questions relating to assignment endorsements can be addressed by:                                  | Assignments@Newrez.com                             |

Failure to provide evidence of an assignment sent for recording in the servicer's name is cause for the servicer and Fannie Mae to assess late fees against the seller.

# **Delivery/Settlement Errors & the Reconciliation Process**

#### Payments & Curtailments from the Borrower

When the seller receives a payment, curtailment or any settlement relating to the mortgage loan after the Purchase Date, the seller must forward the amount due to the servicer within 24 hours after receipt from the borrower, per the servicer's instructions. To do this, the seller must:

- Endorse the check to the servicer and forward
- OR send a wire to the servicer, if the amount due is on deposit with the seller
- AND submit the completed Seller Payment/Refund Transmittal to the servicer

Payments and curtailments received prior to the Purchase Date must be applied to the loan balance prior to the Purchase Date.



#### **Escrow Balances**

If the seller has entered an incorrect escrow balance in their Loan Delivery submission, then the seller must notify the servicer immediately. For overages, the seller must provide the servicer with documentation to support a request for refund and wire instructions for the refund. For shortages, the seller must wire the amount due to the servicer and submit the completed **Seller Payment/Refund** Transmittal to the servicer.

## **Post Delivery Funding Adjustments**

Any escrow disbursements pending/payable within 30 days of servicing transfer and/or the Fannie Mae Purchase Date are the responsibility of the seller. The escrow balance provided in the Loan Delivery submission should account for these seller disbursements.

## Post-Purchase Adjustments (PPA)

If a discrepancy in the delivered loan data is suspected, refer to the <u>Seller/Servicer-Initiated Post-Purchase</u> <u>Adjustments page</u> for instructions on how to complete a PPA.

The seller is responsible for notifying the servicer of any changes to the loan data or borrower record as a result of a post-purchase adjustment.

#### **Escrows**

If any portion of a loan is escrowed, it is considered as an escrowed loan for the purpose of Fannie Mae purchase. The applicable escrowed amounts should be entered into Loan Delivery.

#### **Final Documents**

All original final documents specified in this section for an individual loan and identified on the SMP Final Document Checklist (the "Final Documents") must be delivered to the servicer as soon as finalized and not more than [6 months] after the Fannie Mae Purchase Date. Any and all Final Documents must be attached to a completed SMP Final Document Checklist.

The servicer reserves the right to charge a penalty fee as specified in the Purchase and Sale Agreement in cases when the Final Documents are not delivered in a timely manner. Please refer to the Servicing Marketplace Mortgage Loan Servicing Purchase and Sale Agreement in <u>Selling Guide E-2-06</u>, <u>Servicing Marketplace - Mortgage Loan Servicing Purchase and Sale Agreement</u> that describes potential penalties for late delivery of Final Documents.

## **Good-Bye Letter**

A Good-bye letter must be issued on each loan. It also must comply with applicable federal and state laws and regulations, including but not limited to, Real Estate Settlement Procedures Act and its implementing Regulation X.



The table below provides the servicer-specific information to be included in the Good-bye letter.

|   | Newrez LLC   |
|---|--|
| Servicer's Payment Address for Standard Mail With Statement   | Newrez LLC<br>P.O. Box 650840<br>Dallas, TX 75265-0840                                 |
| Servicer's Payment Address for Standard Mail<br>Without Statement   | Same as Above  |
| Servicer's Payment Address for Express Overnight Mail with Statement  | Newrez LLC  Attn: Payment Processing 75 Beattie Place Suite LL202 Greenville SC, 29601 |
| Servicer's Payment Address for Express Overnight Mail With Out Statement  | Same as Above  |
| Customer Servicer Phone Number  | 866-317-2347   |
| Customer Servicer Hours of Operation  | Monday-Friday 8:00AM-9:00PM Saturday 10:am-2:00PM Eastern Time                         |
| General Correspondence (written inquiries, general information, complaints and miscellaneous servicing related issues | Newrez LLC P.O. Box 10826 Greenville, SC 29603   |
| Automatic Payment Drafting Information  | Contact our Customer Service<br>866-317-2347   |



## **Other General Borrower Good-Bye Information**

Below is additional information that can be included in the Good-bye letter, which will be helpful to the borrower during the servicing transfer period.

|   | Newrez LLC                       |
|---|----------------------------------|
| Servicer's Web Site Address   | www.newrez.com                   |
| Will the borrower receive monthly billing statements or a coupon booklet?   | Monthly Billing Statements       |
| Will the first payment mailing address differ from subsequent payments?   | No                               |
| If yes above, when will the borrower received new mailing address information?  |                                  |
| If the borrower has an escrow collection issue (removal of escrows, MI, or erroneous bill), whom should they contact? | Customer Service<br>866-317-2347 |

## **Insurance Coverages & Requirements**

#### **Flood Insurance**

Final evidence of flood insurance must meet the requirements set forth in <u>B-3-01: Flood Insurance Requirements</u>

<u>Applicable to All Property Types</u> the Fannie Mae *Servicing Guide*. If the property is in a flood zone, but flood insurance has been waived, the mortgage loan file must include documentation, which explains the basis of the waiver (FEMA Letter of Map Amendment or FEMA Letter of Map Revision).

#### **Hazard Insurance**

Evidence of hazard insurance must be forwarded in the form of a current policy or hazard insurance Binder along with a paid receipt. For purchase transactions, the seller must provide evidence that the policy has been paid in full for the first year. For refinance transactions or transferring an existing policy, the seller must provide a balance sufficient to pay the policy in full at time of renewal. The insurance policy must comply with the requirements for evidence of insurance set forth in <u>B-2-01: Property Insurance Requirements Applicable to All Property Types</u> of the Fannie Mae *Servicing Guide*.

# **Optional Insurance**

Optional insurance coverage such as mortgage life insurance is not transferable to the servicer. If the borrower opted for optional insurance coverage offered by the seller at time of origination, the seller must make arrangements to bill the borrower directly for optional insurance coverage at or prior to time of Servicing transfer.

#### Mortgage Insurance

Private mortgage insurance is required in most instances where the LTV exceeds 80 percent unless otherwise required in the Fannie Mae *Servicing Guide* and/or Fannie Mae product description. The seller must collect and pay the applicable premiums for private mortgage insurance on or before closing and provide evidence of such payment to the servicer.



# **IRS 1098 Reporting Requirements**

The seller and the servicer must comply with all IRS 1098 reporting requirements. The seller and the servicer should consult their tax advisors as necessary for guidance.

## Late & Incorrect File Delivery to the Servicer

The seller must comply with all documentation delivery requirements outlined in the Purchase and Sale Agreement. Failure to do so may result in:

- Suspension or termination of seller's access to SMP.
- Untimely set-up of the file. The servicer could potentially claim non-ownership of the servicing of the loan for lack of a proper and accurate transfer. The transfer of servicing of the loan takes place on the date Fannie Mae purchases the loan.
- The seller may incur fees assessed by the servicer as per the Purchase and Sale Agreement for late delivery and/or incorrect loan file and wire reconciliation.
- The seller may also incur fees and other penalties as per the Guides for each late delivery and/or incorrect loan file and wire reconciliation.



#### **Loan Sale Notification Letters**

The seller must provide written notification of the transfer of the servicing rights to any collection authority entitled to receive escrow/impound payments associated with the mortgage loan. Such notification must instruct the collection authority to deliver all future notices, tax bills, insurance statements and related correspondence to the new servicer and must provide the applicable contact information and address shown below:

|  | Newrez,LLC           |
|--|----------------------|
| Contact Information for Taxing Authorities | Newrez LLC           |
|  | P.O. Box 10826       |
|  | Greenville, SC 29603 |
| Contact Information for Hazard Insurers    | NewRez LLC           |
|  | ISAOA ATIMA          |
|  | P.O. Box 7050        |
|  | Troy, MI 48007-7050  |
| Contact Information for Flood Insurers     | NewRez LLC           |
|  | ISAOA ATIMA          |
|  | P.O. Box 7050        |
|  | Troy, MI 48007-7050  |
| Contact Information for Private Mortgagor  | Newrez LLC           |
| Insurers                                   | P.O. Box 10826       |
|  | Greenville, SC 29603 |

#### **MERS**

MERS® registered mortgages, and mortgages originated with MERS as the original mortgagee of record (MOM), are accepted by the following servicers. Below is the MERS information for each:

| Servicer           | Newrez LLC                      |
|--------------------|---------------------------------|
| Member Org ID      | 1007544                         |
| Primary Contact    | Mers Team                       |
| Phone Number/Email | 866-317-2347<br>Mers@newrez.com |

#### **Net Funding**

Pursuant to SMP, Fannie Mae will facilitate the sale of the servicing rights for a mortgage loan which is purchased by Fannie Mae by calculating the net funding SRP which shall take into account price adjustments and fees agreed to by the seller and the servicer in the SRP rate sheet and the amount of escrow funds applicable to the mortgage loan as provided by the seller in Loan Delivery.

Adjustments arising from settlement errors after the Purchase Date are not processed in SMP. Please see the section titled "Post-Purchase Adjustments" for information on how to make these corrections.



#### **Notice Address for Servicer**

The address for all notices under the Purchase and Sale Agreement for the applicable servicer is as set forth below:

| Newrez                |  |
|-----------------------|--|
| Newrez LLC            |  |
| P.O. Box 650840       |  |
| Dallas, TX 75265-0840 |  |

# **Outstanding Documents/Critical Documents**

When the servicing file is missing pertinent documents or information, the servicer will notify the seller of file deficiencies. It is the seller's responsibility to forward all outstanding documentation within 24 hours of receipt of a request from the servicer or within the time identified by the servicer. Missing critical documents which are described on the SMP Document Checklist interferes with the servicer's ability to service the mortgage loan. Outstanding critical documents will delay the set-up of the servicing file and issuance of coupon booklets or billing statements to the borrower.

When forwarding any outstanding and/or critical documents, attach the documents to the SMP Document Checklist.

|  | Newrez                       |
|--|------------------------------|
| If this is your first servicing package delivery, please contact Newrez Operations for web portal delivery set up. | Coissueoperations@newrez.com |
| For questions regarding outstanding documents, contact:  | Coissueoperations@newrez.com |

#### SRP Reimbursement to the Servicer

#### **Payoffs**

The mortgage loans for which servicing rights have been sold through SMP which are paid in full within 120 days of the Fannie Mae Purchase Date are subject to SRP recovery by the servicer pursuant to the terms and conditions of the Purchase and Sale Agreement.

Pursuant to the terms and conditions of the Purchase and Sale Agreement, the servicer may charge the seller and the seller shall pay to the servicer a repurchase fee for each loan that the seller is required to repurchase.



| Contact to Obtain Repurchase Figures:           | Credit Risk  |
|---|--|
|   | lendermgt@newrez.com   |
|   |  |
|   |  |
| Post-Purchase Contact for File and Fund Release | Post Funding   |
| Questions:                                      | ColssuePostFunding@Newrez.com  |
| Questions.                                      | Series of the se |

# **Seller's Financial Information**

Seller shall provide to servicer its required financial information pursuant to the terms and conditions of the Purchase and Sale Agreement. Use the table below contact information to send such required financial information:

| Seller's financial information: | lendermgt@newrez.com |
|---------------------------------|----------------------|
|                                 |                      |

# **Servicing File Delivery**

Newrez has a secured FTP site that image files should be transmitted through. For more information, refer to Appendix A.

| contact Newrez Operations for web portal delivery set up. | Coissueoperations@newrez.com same as above |
|---|--|
| New loan set up phone number                              | same as above                              |



# **Servicer Call Trees**

| SERVICING CALL TREE FOR BORROWER USE  |              |
|---------------------------------------|--------------|
| Customer Service                      | 866-317-2347 |
| Escrow payment issues/Escrow Analysis | 866-317-2347 |
| Billing Questions (Late payments,     | 866-317-2347 |
| Incorrect billing address, Erroneous  |              |
| charges)                              |              |
| Removal of Mortgage Insurance         | 866-317-2347 |
| Removal of Escrows/Monthly impounds   | 866-317-2347 |
| for Taxes and Insurance               |              |
| Foreclosure                           | 866-317-2347 |
| Mortgage Life Insurance               | 866-317-2347 |
| Automatic Payment Drafting            | 866-317-2347 |
| Payoff Department                     | 866-317-2347 |

| SERVICING CALL TREE FOR SELLER USE                                 |                               |              |
|--|-------------------------------|--------------|
| Department   | Contact Email                 | Phone Number |
| New Loan Set Up  | Colssueoperations@Newrez.com  |              |
| Escrow Set Up (Taxes, Hazard, Mortgage Insurance, Flood Insurance) | ColssuePostFunding@Newrez.com |              |
| Document Control (Outstanding and missing documentation)           | coissue operations@newrez.com |              |
| Accounting   | ColssuePostFunding@Newrez.com |              |
| Final Documents  | Newrez.docgenius@indecomm.net |              |
| Negative Principal Reductions                                      | ColssuePostFunding@Newrez.com |              |
| Incorrect Unpaid Principal balance                                 | ColssuePostFunding@Newrez.com |              |
| Repurchase Questions and Figures                                   | lendermgt@newrez.com          |              |
| Post-Purchase Contact for File and Fund<br>Release Questions       | ColssuePostFunding@Newrez.com |              |



# **Appendix: SMP Delivery Instructions and Documents**

#### **SMP Document Checklist**

This checklist identifies all the documents, where applicable, that must be submitted in SMP servicing delivery file. Sellers should use this checklist as the stacking order for the file. The servicing delivery file contains a combination of mortgage loan origination, mortgage loan closing and miscellaneous Fannie Mae documents. The servicing delivery file must contain original origination and closing documents as applicable, copies of all documents sent for recording, copies of any documents held by Fannie Mae's Document Custodial Services (such as the Note, Riders & Power of Attorney) along with miscellaneous selling system delivery documents.

NOTE: Final recorded documents must follow under separate cover and must not be included in the original loan file.

**NOTE**: A FINAL OR TRAILING DOCUMENT COVER SHEET is always required when sending Trailing Documents that were not included in the initial Loan Document Package.

# **SMP Document Checklist**

| Borrower Nan  | Name: Property Address:  |                            |  |                           |                           |
|---|--|----------------------------|--|---------------------------|---------------------------|
| Seller name:  |  | Fannie Mae Seller Number:  |  |                           |                           |
| Contact Name:                                       |  | Phone Number: Fax No./Ema  |  | ail Address:              |                           |
| Fannie Mae Contract Number or<br>Commitment Number: |  | Fannie Mae Loan<br>Number: |  | eller Loan Purchase Date: |                           |
| Lot:  |  | Block:                     | Subdivision:                           |                           | Borrower<br>Closing Date: |
|   | Provide all Documents Required by Selling Guide A2-5.1-02 (the list of Individual Mortgage Loan Files) and Exhibit E-2-02 (Required Custodial Documents) |                            |  |                           |                           |
| Critical  | (Documents That Are Not Originals Must be Certified True   |                            | X= Attached<br>N/A – Not<br>Applicable |                           |                           |
| Yes   | Completed Fannie Mae SMP Document Checklist  |                            |  |                           |                           |
| Yes   | Fannie Mae SMP System Funding Detail Report – screen shot.   |                            |  |                           |                           |
| Yes   | Flood Certification Evidencing Life of Loan Coverage & Flood Zone  |                            |  |                           |                           |



| Yes | Tax Information Sheet (Contains Tax ID#S, Tax Authorities' Names & Addresses, Date Last Paid, Next Due Date). If New Jersey Property, Include Tax Certificate  |  |
|-----|--|--|
| Yes | Closing Disclosure (CD) (Initial Borrower CD; "Final" marked<br>Borrower CD; "Final" marked property seller's CD; and<br>settlement agent disbursement sheet)  |  |
| Yes | Escrow Disclosure Statement /Escrow Instructions/Signed Escrow Waiver Notification   |  |
| Yes | IRS W-9 Evidencing All Borrower Social Security Numbers  |  |
| Yes | Copy of Note, Riders, Addenda, and Note Modification Agreements including but not limited to: Balloon Rider, Interest Only Addendum, Condominium Rider, Planned Unit Development Rider, 1-4 Family Rider, Mortgage Insurance Rider, Bi-Weekly Payment Rider, etc., as applicable |  |
| Yes | Copy of Mortgage or Deed of Trust, Applicable Riders And Legal Description   |  |
| Yes | Manufactured Housing Real Property Certificate Documents or assigned COT with proper UCCs  |  |
| Yes | Copy of the Assignment to Fannie Mae (or MERS, if applicable) and copies of all intervening Assignments, if applicable   |  |
| Yes | Copy of PMI Certificate, FHA mortgage insurance certificate, VA loan guaranty certificate, RD loan note guarantee certificate or HUD Indian Loan Guarantee Certificate (HUD Form 53039), in each case to the extent applicable, along with any applicable Endorsements           |  |
| Yes | Form 1008 Uniform Underwriting and Transmittal Summary   |  |
| Yes | Final Loan Application(s) Signed By All Borrowers (Fannie Mae 1003)  |  |
| Yes | Appraisal and Photos, Property Inspection Reports or Property Inspection Waiver  |  |
| Yes | Loan Estimate (LE) (Initial and Revised with completed Change of Circumstance Forms)   |  |
| Yes | Repair Rider or Addendum (if a set-aside for repairs was required)   |  |
| Yes | Borrower Mailing/Billing Address Certification (If Mailing/Billing Address Is Different From Property Address)   |  |
| Yes | Legal Description (Copy)   |  |
| Yes | Ground Rents/Lease Agreement   |  |



| Yes | Signed Homeowners Authorization Letter (NJ, NY & IL Only)   |   |
|-----|---|---|
| Yes | Homeowner Option Letter (WI & MD Only)  |   |
| Yes | Hazard Insurance Policy, Flood Insurance Policy and/or Other Insurance Policies (Including Certificate of Insurance)  |   |
| Yes | Payment Verification Letter   |   |
| Yes | Borrower Payment History (if seasoned, Interest Credit or delivering scheduled UPB loan) reflecting P&I Payment Due Dates, Amounts & Escrow Deposits And Amounts Applied, any Delinquency Repayment Plans (if applicable) |   |
| Yes | Copy of Title Policy  |   |
| Yes | Borrower's Good-bye Letter  |   |
| Yes | All Applicable Loan Sale Notification Letters (Hazard Insurance, Flood Insurance, Flood Zone determination letter, PMI, Tax certification sheet, Etc.)  |   |
| Yes | Credit Report And Evidence of Borrower Credit Score   |   |
| Yes |   |   |
| Yes | Power of Attorney   |   |
| Yes | Executed USA Patriot Act Notice to Applicants   |   |
| Yes | Name Affidavit  |   |
| Yes | Any DU Reports and Final DU Underwriting Findings Along with DU Transaction Number  |   |
| Yes | Final Underwriting Approval If Non-DU Loan  |   |
| Yes | All Conditions of Loan Approval (Whether DU or Manually Underwritten)   |   |
| Yes | Tax Authorization Form (NY, NJ) (Required for an loan originated in the states of New York or New Jersey)   |   |
| Yes | Original Consolidated Note(s) and Consolidation, Extension and Modification Agreement (NY), to the extent applicable  |   |
| Yes | Wisconsin Tax Opinion Letter (Required for any loan originated in the state of Wisconsin)   |   |
| Yes | Signed Notice of right to cancel - Right of Rescission<br>Notification (if loan purpose is a refinance)   |   |
| Yes | Loan Disclosure Statements Signed By Borrower At Time of Application  |   |
| Yes | All Remaining Credit Documents: VOE, Pay stubs, W-2<br>Statements, Tax Returns, VOD, Bank   |   |
|     | Statements, Divorce Decree, Lease Agreements, Etc.  |   |
|     | ı   | 1 |



| Yes | Compliance / Report Certification (i.e. Mavent, Loan Detail |  |
|-----|---|--|
|     | Report, Compliance Ease, etc.)                              |  |

# Servicer's Packaging Instructions

The packaging procedures inform the sellers how to package the files at time of delivery to the servicer for single loan deliveries. It is important to remember to clearly identify the loans as Fannie Mae SMP loans in **bold** print on the outer file jacket. All boxes must be sent to the servicer via overnight mail, express delivery (first delivery time).

#### **Packaging Procedures When Delivering Single Loan Files**

The outer file jacket of the servicing file must clearly note the file as a Fannie Mae SMP loan (see section on Servicing File Delivery). This will flag the servicer's receiving office on where to forward the loan for set up and prioritization.

The servicing files must have the following:

- A completed SMP Document Checklist and the documents enclosed must follow the order of the SMP Document Checklist. (DETERMINE IF THE ORDER OF THE SMP DOCUMENT CHECKLIST SHOULD BE ADJUSTED.)
- A label noting the borrower's name and address.
- Include a seller contact name and number for the servicer on the SMP Document Checklist.

#### Packaging Procedures When Delivering Multiple/Bulk Loans

The servicing files must be packaged as follows:

- In standard, 2 cubic foot boxes with lids.
- Boxes must not be packaged tightly. There should be at least two inches remaining in each box.
- Each box must contain an inventory list of the servicing files.
- The box number must be written on the bottom left-hand corner on the contents side of the box.
- Each box number must be written on the bottom left-hand of the contents list.



# **SMP Final Document Checklist**

This checklist is used in conjunction with forwarding final documents to the servicer. Below is the contact information for each of the servicers:

| Newrez.docgenius@indecomm.net<br>651-766-2364 |
|---|

# **SMP Final Document Coversheet or Checklist**

| Date Forwarded to Servicer:    | Fannie Mae Seller Number:      |
|--------------------------------|--------------------------------|
| Borrower's Name:               | Fannie Mae Contract Number:    |
| Property Address:              | Fannie Mae Loan Number:        |
| Seller's Name:                 | Servicer Loan Number, if known |
| Contact Name:                  | Contact Phone Number:          |
| Contact Fax No./Email Address: | Seller Loan Number:            |

#### ALL DOCUMENTS ATTACHED HERETO MUST BE ORIGINAL FINAL DOCUMENTS:

| Document Name  | X = Attached |
|--|--------------|
| Title Policy   |              |
| Endorsement to Title Policy  |              |
| Form 1003 or Form 1003(s)  |              |
| Mortgage Note and note addenda   |              |
| Recorded mortgage or deed of trust, any applicable rider, and any other documents changing the mortgage loan terms or otherwise affecting Fannie Mae's legal or contractual rights |              |
| Recorded assignments of the mortgages to Fannie Mae (or corresponding documents for co-op share loans, if applicable)  |              |
| Intervening Recorded Assignments   |              |
| Other: Seller to complete document name  |              |
| Other: Seller to complete document name  |              |



#### SERVICER RECEIPT SIGNOFF

| PRINTED NAME | SIGNATURE | DATE |
|--------------|-----------|------|
|              |           |      |

# **Seller Payment/Refund Transmittal**

The **Seller Payment/Refund Transmittal** is used in conjunction with forwarding or requesting miscellaneous amount due on a mortgage loan that was previously transferred or delivered to the servicer. Use this schedule to forward payments or request refunds from the servicer after the initial Funding Date. It **must** be submitted to the applicable servicer using the contact information below:

| Escrow Issues  | ColssuePostFunding@Newrez.com  |
|--|--|
| Contact Name   | Coissuer ostrunung@Newrez.com  |
| All Other Payment/ Refund Issues   | ColssuePostFunding@Newrez.com  |
| Wire Information: (Always include the borrower's Newrez Loan Number on all wire detail. Please contact Newrez Operations to obtain the borrower's Newrez Loan number prior to wiring)  Bank Name City & State ABA Beneficiary Ben Acct # | Wire Information Citibank N.A. 388 Greenwich St. New York, NY. 10013 ABA: 021000089 Act #: 31354717 Credit Account Name: Newrez LLC DBA Shellpoint Mortgage Servicing Consolidated Deposit Account |
| Forwarding of Borrower Payments (Please contact Newrez Operations to obtain the borrower's Newrez Loan number to include on payments before sending)   | ACH Payments Citibank N.A. 388 Greenwich St. New York, NY. 10013 ABA: 021000089 Act #: 31354717 Credit Account Name: Newrez LLC DBA Shellpoint Mortgage Servicing Consolidated Deposit Account     |

# **Seller Payment/Refund Transmittal**

# **SELLER INFORMATION**

| Seller Name          |  |
|----------------------|--|
| Seller Number        |  |
| Contact Name         |  |
| Contact Phone Number |  |



# **MORTGAGE LOAN INFORMATION**

| Seller Loan Number                 |  |
|------------------------------------|--|
| Fannie Mae Loan Number             |  |
| Contract Number                    |  |
| Borrower Name                      |  |
| Property Address                   |  |
| Servicer Loan Number, if available |  |

#### TRANSMITTAL TYPE

| Circle One Transmittal Type            | Payment, Refund, or Borrower Check Forwarding* |
|--|--|
| \$ Amount                              | \$   |
| Brief Description of the Request       |  |
| Seller Wire Information, if applicable |  |

#### **PAYMENT INFORMATION**

| Payment Type  | Payment<br>Amount | Date Payment To Be Applied |     |      |
|---|-------------------|----------------------------|-----|------|
| PITI  | \$                | Month                      | Day | Year |
| ESCROW: (Circle one) Escrow Payment, Shortage, Reserves, or Cushion | \$                | Month                      | Day | Year |
| Type of escrow (Circle one):<br>Taxes, MI, Hazard, Flood or Other   |                   |                            |     |      |
| OTHER: (Describe)   | \$                | Month                      | Day | Year |

<sup>\*</sup>When forwarding borrower checks (only), reference the Forwarding of Borrower Payments addresses section on the prior page.

# **Borrower Mailing/Billing Address Certification**

The Mailing/Billing Address Certification is used when the borrower's mailing/billing address is different from the property address. The seller is asked to provide the information to the servicer to ensure the servicer forwards billing/coupon booklets to the proper address.



# BORROWER MAILING/BILLING ADDRESS CERTIFICATION

| Seller Loan Number   |  |
|--|--|
| Fannie Mae Loan Number   |  |
| Fannie Mae Contract Number                                       |  |
| Borrower Name  |  |
| Occupancy Type   |  |
| Subject Property Address   |  |
| Borrower's Name to Appear on Billing<br>Statement/Coupon Booklet |  |
| Billing Address  |  |